

Pharmacy Assistant Speaking Cards – Using the Imperative

1■■ Giving Instructions to a Customer

Take one tablet after meals.

Don't drive after taking this medicine.

Keep the bottle in a cool, dry place.

Follow the doctor's advice.

Drink plenty of water.

2■■ Working in the Dispensary / Lab

Wear gloves before handling samples.

Clean the counter after use.

Don't touch the medication without permission.

Label the bottles carefully.

Check the expiry date.

3■■ Talking to a Colleague

Check the stock list before ordering.

Don't forget to print the labels.

Turn off the computer after closing.

Restock the shelves with new items.

Write down any missing products.

4■■ Emergency or First Aid Situation

Call the doctor immediately!

Don't move the patient.

Put on your gloves before helping.

Check the pulse.

Stay calm and follow the protocol.

5■■ Hygiene and Safety Rules

Wash your hands before touching medicines.

Use hand sanitizer often.

Wear your mask properly.

Don't eat or drink in this area.

Throw waste in the right bin.

6■■ Customer Service & Politeness

Please wait here.

Have a seat while I check your prescription.

Sign here, please.

Don't worry, I'll help you right away.

Come back if you have any questions.