

11 Salon sanitation



Dear Salon Owner,
According to your **business license**, your employees offer **on-site** manicures. There are certain safety and **sanitation** requirements relating to this type of work. Your business must be in **compliance** with the following regulations.

- You must provide your employees with **face masks** and **disposable gloves**.
- Employees must wash their faces, hands and arms frequently.
- Material Safety Data Sheets for all products must be available to employees.
- Your salon must enforce a strict **no-smoking policy** inside, and also near dumpsters that contain **flammable** materials.
- No client with open sores, wounds or infections may have an appointment.
- No employee showing signs of a **communicable** disease may perform services.
- All used equipment must meet disinfection standards. Store all tools in a **UV sanitizer** between uses. Any implements that have come into contact with bodily fluids must be immersed in **disinfectant** solution for ten minutes.
- Clean tools and linens must be used with each new client.
- A constant flow of air must be maintained to prevent the build-up of dangerous **fumes**.

Thank you for your cooperation.
The Department of Workplace Safety

Get ready!

1 Before you read the passage, talk about these questions.

- 1 What safety precautions must a beauty salon take?
- 2 Why is it important to have clean manicure tools?

Reading

2 Read the letter. Then, mark the following statements as true (T) or false (F).

- 1 ___ The salon owner must provide employees with protective equipment.
- 2 ___ Smoking is not allowed in salons that perform manicures.
- 3 ___ Salon employees must store tools used during a manicure in a disinfectant solution.

Vocabulary

3 Read the sentence and choose the correct word.

- 1 Max wore a **face mask** / **UV sanitizer** to avoid breathing in dust at work.
- 2 The salon has a strict **no-smoking policy** / **business license** and even staff members must smoke outside of the building.
- 3 Sally's infection was highly **flammable** / **communicable** and stopped her from working as a pedicurist.

4 Read the sentences and choose the correct meaning of the underlined word.

- 1 The manicure kit does not include nail polish as we cannot mail flammable materials.
A capable of transmitting to others easily
B at a place of business
C capable of catching fire easily
- 2 Tina always uses disinfectant to clean her salon's tools.
A the act of following rules
B a chemical substance that cleans things and destroys bacteria
C the act or process of making something clean and healthy
- 3 The colorist wore disposable gloves to dye her client's hair.
A hand coverings that can be used and thrown away after use
B substances that are put on the face to clean the skin
C gas or vapor that is irritating and often dangerous

5 Listen and read the letter again. What safety rule applies to clients?

Listening

6 Listen to a conversation between a client and a nail technician at a salon. Choose the correct answers.

- 1 The client mostly asks questions about _____.
A protective equipment for employees
B maintaining her manicure tools at home
C how to treat a nail infection
D salon procedures for avoiding the spread of illness
- 2 What is true about the woman?
A She is an employee of the Department of Workplace Safety.
B She is concerned about the risks of infection.
C She usually gets a manicure and a pedicure at the same time.
D She brought her own manicure tools to the salon.

7 Listen again and complete the conversation.

Client: How often do you 1 _____ the equipment?

Nail Technician: We disinfect all of the tools that we use 2 _____ after the manicure.

Client: And how exactly are those tools 3 _____?

Nail Technician: We put them in a disinfectant solution for ten minutes. That's how long the Department of 4 _____ recommends.

Client: I wonder, do you allow clients to bring their 5 _____ from home?

Nail Technician: Of course. That's one way to make sure everything is clean.

Client: I might do that next time.

Nail Technician: That's not a problem at all. But I assure you, we work very hard to make sure that all of 6 _____ and manicure stations are sanitary. The last thing we want is for our clients to get sick or have a bad experience here.

Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

How often do you ...

And how exactly are those tools sanitized?

Student A: You are a client having a manicure at a salon. Ask Student B questions about:

- the salon's sanitation procedures
- the salon's policies about bringing manicure tools from home

Student B: You are a nail technician at Bella Salon. Answer Student A's questions and convince him or her that the salon is a safe place to have a manicure.

Writing

9 You are the owner of a salon. Use the letter and the conversation from Task 8 to write a notice to employees about sanitation. Include:

- Measures that protect employees
- Measures that protect clients
- The sanitation process at the salon