

Get ready!

1 Before you read the passage, talk about these questions.

- What kinds of tools do hair designers use?
- What is important to consider when buying heated styling tools?

wide tooth comb



cape

shears



Reading

2 Read the excerpt from a beauty supply catalog. Then, choose the correct answers.

- According to the catalog, which item is the best in its category?
 - cape
 - shears
 - blow dryer
 - curling iron
- According to the catalog, what is true of metal flat irons?
 - They can break hair.
 - They are useful on damaged hair.
 - They work more quickly than ceramic ones.
 - They are less expensive than ceramic ones.
- What is probably true about clients who order a blow dryer?
 - They have long hair.
 - They do not pay for shipping.
 - They receive a free catalog.
 - They own many beauty tools.

HERMOSA BEAUTY Co.

BEAUTY Supply CATALOG

From **rollers** to **blow dryers**, HERMOSA's BEAUTY COMPANY has tools for all your hairstyling needs. Free **shipping** available on all purchases of \$50 or more!

Cape	\$20	Unisex hairdressing cape, high quality water resistant . Adjusts to fit all sizes.
Shears	\$10	These top-of-the-line stainless steel shears are perfect for making clean and even cuts.
Clippers	\$42	Give yourself the perfect trim with these high performance clippers. Includes mini trimmer , perfect for trimming sideburns and eyebrows.
Blow Dryer	\$70	Gently dry your wet hair with this powerful (1875 watts) dryer. Six speed settings with easy to grip handle.
Curling Iron	\$30	Curling hair is so easy with this quality iron. It heats hair quickly and evenly and comes with a long cord. And best of all, it's guaranteed not to snag!
Flat Iron	\$50	Straighten locks with this ceramic iron. Unlike normal metal flat irons, our ceramic iron is guaranteed not to pull or break hair. Suitable for all hair lengths.
Rollers	\$4	These comfortable rollers curl hair and prevent tangles and breakage .
Wide Tooth Comb	\$2	A sturdy comb for untangling stubborn knots. This comb will help eliminate damage to fragile, wet hair.

clippers

rollers

flat iron

blow dryer

curling iron

Vocabulary

3 Read the sentence and choose the right word.

- Christina straightened her hair with a **curling iron** / flat iron.
- The barber used a pair of **shears** / rollers to cut the boy's hair.
- Kate used a **wide tooth comb** / trimmer to untangle her daughter's hair.
- Jennifer bought a new **cape** / blow dryer to style her hair.
- The beauty supply store sells **unisex** / stainless steel scissors that are small and easy to carry.

4 Place a check (✓) next to the response that answers the question.

- 1 Are there lots of tangles in your hair?
 — A Yes, there are several knots in it.
 — B No, my hair doesn't have curls in it.
- 2 Does this shampoo prevent breakage?
 — A Yes, it keeps hair from being damaged.
 — B Yes, it is guaranteed to stop hair growth.
- 3 How much is the shipping for these items?
 — A It takes about 7-10 days.
 — B It's free on large orders.

5 Listen and read the excerpt from a beauty supply catalog again. Which tool would someone use to make their hair straight?

Listening

6 Listen to a conversation between a sales representative and a hairdresser. Mark the following statements as true (T) or false (F).

- 1 — The hairdresser is calling to ask about product prices.
- 2 — The hairdresser needs a new flat iron.
- 3 — The sales representative recommends a metal flat iron.

7 Listen again and complete the conversation.

Sales Representative: Hello. You've reached Hermosa's Beauty Company. This is Tom. How can I help you?

Hairdresser: Hello. This is Lisa Carter, I want to 1 _____ some supplies.

Sales Representative: Of course, ma'am. What 2 _____ do you need?

Hairdresser: I need a 3 _____. I have a metal one now, but it damages certain hair types.

Sales Representative: Well, we recommend using ceramic flat irons. They are less harsh on hair, especially 4 _____ hair.

Hairdresser: Are they expensive?

Sales Representative: Not at all. They're very 5 _____ and we haven't had any complaints at all.

Hairdresser: Really? Then I'll take 6 _____ those, please.

Speaking

8 With a partner, act out the roles based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

I want to order some supplies.

What supplies do you need?

They're very good value for money.

Student A: You are a sales representative for Hermosa Beauty Company. Ask Student B questions to find out:

- the reason for his or her call
- what supplies he or she needs

Student B: You are a hairdresser. Answer Student A's questions.

Writing

9 Use the conversation from Task 8 to fill out the order form.

HERMOSA BEAUTY COMPANY ORDER FORM

Client's Name: _____

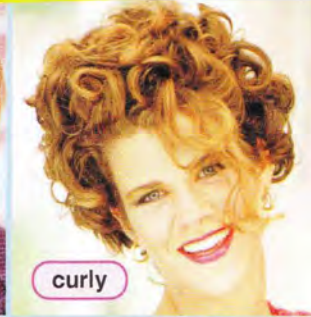
Items Ordered:	Cost:
_____	_____
_____	_____
_____	_____



straight



wavy



curly



kinky/afro-textured



oily



frizzy/dry/coarse



volume



tangled



sleek

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Get ready!

1 Before you read the passage, talk about these questions.

- 1 What are some different types of hair?
- 2 What kind of hair is the easiest/most difficult to work with? Why?

Reading

2 Read the quiz from a magazine. Then, mark the following statements as true (T) or false (F).

- 1 ☐ The quiz helps people determine their hair type.
- 2 ☐ A person with lifeless, brittle hair has dry hair.

Vocabulary

3 Check (✓) the sentence that uses the underlined part correctly.

- 1 ☐ A Cathy's kinky hair is easy to style because it has long and soft strands.
☐ B Jane's hair feels greasy because she has oily hair.
- 2 ☐ A Alexis uses a flat iron to straighten her curly hair.
☐ B Sarah's hair is uncontrollable because she has normal hair.
- 3 ☐ A Tara has to be careful with her straight hair because it grows in waves.
☐ B Max has dry hair that doesn't have a lot of oil.

What's Your Hair Type?

Take our brief quiz and find out!

Choose the correct answer:

- 1 Does your hair look ...
A brittle? B healthy? C greasy?
- 2 Does your hair ...
A break off when brushed?
B fall into place easily?
C need washing every day?
- 3 Does your hair ...
A look dull? B feel soft? C fall out?

If you chose mostly A's then your hair type is **DRY**.
If you chose mostly B's then your hair type is **NORMAL**.
If you chose mostly C's then your hair type is **OILY**.

4 Write a word that is similar in meaning to the underlined part.

- Beverly's hair is thick, full-bodied and has a lot of quantity or amount. v _ _ u _ _
- Rebecca's hairdresser uses a shampoo that makes her hair look straight and shiny. s _ _ _ k
- Stephanie's hair is very rough and is difficult to comb. c _ a _ _ _
- Jennifer's hair is made up of strands that bend and look like waves. _ a _ y
- Helen uses lots of hair products to control her very curly and messy hair. _ r _ z _ y

5 Listen and read the quiz from a magazine again. What hair type is oily?

Listening

6 Listen to a conversation between a receptionist and a client. Choose the correct answers.

- What is the dialogue mostly about?
 - the disadvantages of having curly hair
 - hairstyles for people with problem hair
 - treatments for dry, damaged hair
 - the problems with a client's hair
- What will the client most likely do next?
 - cancel an appointment that was made earlier
 - ask the receptionist about her treatment
 - select a time to visit the salon
 - speak to a stylist about her dry hair

7 Listen again and complete the conversation.

Receptionist: Thank you for calling the Bella Salon. How can I help you?

Client: Hi. I'd like some 1 _____ about my curly hair?

Receptionist: Okay. What seems to be the 2 _____?

Client: Well, lately my hair 3 _____ when I brush it.

Receptionist: Does your hair feel brittle or look dull?

Client: Yes, it does.

Receptionist: It 4 _____ like you may have dry hair. But don't worry. If you'd like to 5 _____ _____ the salon, we can give you a better opinion and some 6 _____. Do you want to make an appointment?

Client: Yes, for sometime next week. My name's Nancy Allen.

Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

I'd like some advice about ...
Well, lately ...
Does your hair feel ... or ...?

Student A: You are a receptionist at Bella Salon. Ask Student B questions to find out:

- the purpose of his or her call
- what type of hair he or she has

Student B: You are a client calling a salon. Answer Student A's questions

Writing

9 Use the conversation from Task 8 to fill out the consultation form.

Bella Salon Consultation Form

Client's Name: _____

Hair Type: _____

Problem: The client's hair _____ when it is brushed. The client's hair feels _____

Diagnosis: The client has _____ hair.



Get ready!

① Before you read the passage, talk about these questions.

- 1 What kinds of hairstyles do women have?
- 2 What kind of hairstyle do you believe suits you the most?

Reading

② Read the article from a magazine. Then, choose the correct answers.

- 1 What is the article mostly about?
 - A the best hairstyle for the office
 - B different types of hairstyles
 - C why some hairstyles are better than others
 - D suggested hairstyles for special events
- 2 According to the article, how are the bob and the page boy similar?
 - A Both styles come to the shoulder.
 - B They look the same from the front.
 - C Both styles are time savers.
 - D They are not expensive to maintain.
- 3 According to the passage, which of the following is the best hairstyle for special occasions?
 - A the page boy
 - B the bob
 - C the updo
 - D paneling

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Up or Down?

Discovering Your Perfect Hairstyle

Having trouble deciding on a hairstyle? Try one of these hairstyles the next time you visit the salon.

The Bob

The **chin-length** bob can save you time and money. It's great for the busy professional woman and never goes out of fashion.

Paneling

This edgy **look** makes **shoulder-length** hair fun and flirty. It suits someone with fine hair and increases volume.

Layers

Whether you have long or short hair, adding layers can create a stunning look and **revamp** an old style into something **sleek**.

The Page Boy

Let your **bangs** hang down with this classic **hairdo**! Getting ready in the morning will be quick and easy with this short **sassy** style.

The Updo

This hairstyle can add a touch of glamour to your look. It's perfect for special events where you may need a more formal style.

Vocabulary

③ Match the words (1-7) with the definitions (A-G).

- | | |
|-----------------------|-------------------|
| 1 ___ bob | 5 ___ paneling |
| 2 ___ shoulder-length | 6 ___ chin-length |
| 3 ___ page boy | 7 ___ layers |
| 4 ___ hairdo | |

- A a haircut that emphasizes different layers or colors of hair
- B hangs down to a person's shoulders
- C a haircut in which some parts of the hair are cut short and others are left long
- D a short haircut that is chin-length with bangs
- E another word for hairstyle
- F a haircut in which the hair hangs below the ears and curls
- G hangs down to a person's chin

4 Choose the word that is closest in meaning to the underlined part.

- 1 The hairstylist trimmed the client's hair that covers the forehead.
A layers B bangs C paneling
- 2 The magazine article recommends the hairstyle in which hair is placed high on top of the head for weddings.
A the updo B the bob C the page boy
- 3 Susan wears a lot of makeup to enhance her appearance.
A hairdo B bangs C look

5 Listen and read the article from a magazine again. Which hairstyle would someone consider, if they wanted to improve and update their hairstyle?

Listening

6 Listen to a conversation between a stylist and a client. Mark the following statements as true (T) or false (F).

- 1 ☐ The stylist asks the client about her occupation.
- 2 ☐ The client keeps in good shape.
- 3 ☐ The stylist recommends an updo style.

7 Listen again and complete the conversation.

Stylist: How would you like your hair cut today, Miss Clemens?

Client: I don't know. What do you **1** _____?

Stylist: Why don't you tell me about your **2** _____? That makes it easy to decide which style is best for you.

Client: Well, I **3** _____ a lot. So, a style that keeps my hair out of my face is good.

Stylist: I know! How about a **4** _____? It's ideal for your active lifestyle.

Client: Is it **5** _____-_____?

Stylist: Yes, it's very easy to **6** _____
_____.

Client: Well then, it sounds perfect for me!



Speaking

8 With a partner, act out the roles below based on Task 7. Then, switch roles.

USE LANGUAGE SUCH AS:

How would you like your hair cut today?

What do you suggest?

Is it low-maintenance?

Student A: You are a client at Bella Salon and you want to try a new hairstyle. Talk to Student B about:

- your lifestyle
- what haircut he or she suggests for you
- how difficult it is to care for the new haircut

Student B: You are a stylist at the Bella Salon. Talk to Student A and suggest the best haircut for them, taking into account their lifestyle.

Writing

9 Use the passage and the conversation from Task 8 and the article to fill out the sign-in sheet.

Bella Salon Sign-In Sheet

Client's Name: _____

Hairstyle Request: _____

Stylist Suggestion: _____

Notes: _____
