

You're going to listen to a man checking into a hotel. Before you listen, read the following questions.

1. What kind of room has the man reserved?
2. How long is the man staying at the hotel?
3. Does the man ask for a smoking or a non-smoking room?
4. What time does breakfast start?
5. On what floor is the man's room?
6. What kind of restaurant does the hotel receptionist recommend?
7. How far is the restaurant from the hotel?

Now listen to the conversation and answer the questions.

Listen again and complete the following transcription. Use the 'pause' button on your media player to give you time to write.

Hello. Good evening.

Good evening sir. How can I help you?

Erm..I have a_____ for a double room for three nights.

O.K....and... sorry, yo...your name again? I beg your pardon, sir.

Yeah...sorry, it's Colin Smith.

O.K. Yes, I have that. Erm..if I could just take..erm..a few_____. Could you just note down your address on the...on the..er.. paper sir.

Sure. O.K.

And while your doing that, could you give me your_____. I just need to know the numbers.

Of course. Here's my...here's my_____.

Thank you. Was that a smoker or a non-smoking room, sir?

Non-smoking, please.

O.K.. Then...here's your k...erm..._____ sir.

Thank you.

Breakfast will be from 6 o'clock in the morning 'till 9 o'clock. And the_____ are just round on the left hand side..er.. next to the coffee table. And your room is on the 8th floor, sir. If you need anything,_____ me a_____.

Just one question. Is there..erm.. a good restaurant you'd recommend around here?

What_____ of food are you looking for, sir?

Erm...oo..anything;...erm Chinese,..erm.. Indian..anything.

There's a Thai restaurant just around the_____, sir.

A Thai restaurant?

About 200 metres down the road.

Right..er..O.K....erm...Do I have to_____ a tie?
I think you'll find a tie is provided, sir

Transcription

C: Hello. Good evening.

FD: Good evening sir. How can I help you?

C: Erm..I have a reservation for a double room for three nights.

FD:O.K....and... sorry, yo...your name again? I beg your pardon, sir.

C: Yeah...sorry, it's Colin Smith.

FD: O.K. Yes, I have that. Erm..if I could just take..erm..a few details..could you just note down your address on the...on the..er.. paper sir.

C: Sure. O.K.

FD: And while your doing that, could you give me your ID. I just need to know the numbers.

C: Of course. Here's my...here's my passport.

FD: Thank you. Was that a smoker or a non-smoking room, sir?

C: Non-smoking, please.

FD: O.K.. Then...here's your k...erm,,,key card, sir.

C: Thank you.

FD: Breakfast will be from 6 o'clock in the morning 'till 9 o'clock. And the lifts are just round on the left hand side..er.. next to the coffee table. And your room is on the 8th floor, sir. If you need anything, give me a call.

C: Just one question. Is there..erm.. a good restaurant you'd recommend around here?

FD: What kind of food are you looking for, sir?

C: Erm...oo..anything;...erm Chinese,..erm.. Indian..anything.

FD: There's a Thai restaurant just around the corner, sir.

C: A Thai restaurant?

FD: About 200 metres down the road.

C: Right..er..O.K....erm...Do I have to wear a tie?

FD: I think you'll find a tie is provided, sir?