

Receptionist

Expressions:

- Good morning. _____ restaurant. May I help you?
- For what day, sir?
- For what time, sir?
- For how many people?
- Could I have your name, sir/madam?
- Is that smoker or non- smoker?
- Certainly, sir/madam.
- Ok. So, that's a table for ____, at ____ in the evening, on Monday.
- Welcome to _____ restaurant.
- Do you have a reservation?
- Could you spell that, please?

Waiter

Expressions:

- I'll show you to your table, come this way please.
- Let me take your coats.
- Can I get you any drinks? Shall I bring you anything to drink?
- Would you like to see the wine list?
- Are you ready to order?
- What can I get for you sir/madam?
- How would you like the steak done?
- How is your meal?
- Any coffee or deserts?
- Are you paying by credit card or cash?
- I'm terribly sorry, please let me sort it out.
- I will offer you a full refund.

Customer

Expressions:

- We'd like a table for two, please
- To start I'll have theand for the main course the.....
- Excuse me there's a fly in my soup.
- We haven't got any forks here
- My food is cold
- I want to talk to the manager.
- Could you bring me the salt and pepper
- The bill, please
- Oh it's so expensive, I'm not going to leave a tip.

Adjectives to describe the food

Tasty,
Delicious,
Excellentlly cooked
Tough,
Under done
Raw

Grilled meat

Blue
Rare
Medium rare
Medium
Well done