

At the airport: check-in desk

HAND	DEPARTURE (X2)	aisle	BOARDING (X2)
CHECK IN	DELAY	CONVEYOR	PASSPORT
BAGGAGE/LUGGAGE		COULD	DESTINATION

A: Good morning/afternoon/evening and welcome to CFR Airlines. How can I help you madam/sir?

B: Good morning/afternoon/evening. I would like to _____.

A: Of course Sir/madam. _____ you say/I have your name, please?

B: Sure, my name is.../Of course, my name is...

A: Where are you flying today?/What is your final _____?/

B: I'm going to.../I'm flying to...

A: Could I have your flight number sir/madam?

B: Sure. It's....

A: Could I see your ticket and _____, madam/sir? /Could you show me your...?

B: Of course. Here you are.

A: Thank you, madam/sir. Do you have any preference for seating?/Would you like an _____ or window seat?

B: I very much prefer a/an..... seat, thank you.

A: All right. Your seat number is.... How many bags are you checking?/Do you have any _____?

B: Thank you. Yes, I'm checking two suitcases/bags.

A: Put them on the _____ belt, please. Are you carrying any _____ luggage with you?

B: Yes, only this backpack. /No, nothing. What is the _____ gate?/Could you tell me what the _____ gate is, please?

A: Certainly, sir/madam. Your departure gate is

B: Thank you so much. And the _____ time?

A: There is a little _____ and the plane is taking off half an hour later than usual. The _____ will start at

B: Ok, there's no problem. Thank you very much.

A: Thank you, sir/madam. Have a nice flight!

At the Airport: Customs

Airport Role-play:

A: Welcome to Canada. **(PASSPORTS?)**

B: Sure. Here it is.

A: **(PLACE OF ORIGIN)**

B: I'm coming from Seoul, Korea.

A: **(WHY?)**

B: I'm here on business.

visiting relatives.

here as an exchange student.

here as a tourist.

A: **(TIME OF STAY?)**

B: I'll be staying for three weeks.

for 1 month.

until tomorrow.

until next Tuesday.

A: **(WHERE?)**

B: I'll be staying at a hotel.

at my aunt's house.

at a dormitory.

A: Could you provide contact details of the person you are staying with?

B: Yes, of course// Sure. His/her name is...

A: **(IN CANADA BEFORE?)**

B: No, this is my first time.

A: **(DECLARE?)**

B: No, nothing.

A: Enjoy your stay.

B: Thank you.